

# ***MAHANoy TOWNSHIP AUTHORITY***

*46 North Main Street*

*Mahanoy City, PA 17948*

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## **RESPONSIBILITY for FROZEN WATER PIPES**

Due to the recent outbreak of extremely cold weather, the Mahanoy Township Authority is reminding customers that it is their responsibility to protect the water meter from freezing.

Customers are also responsible for thawing or repairing indoor plumbing, as well as the underground service line from the curb stop to the house.

The Authority is responsible for making repairs to the service line from the water main to the curb stop.

Repairs to any meter damaged through negligence or freezing will be billed to the customer. Also, after hours service calls that are found to be on the customer's side will be billed to the customer.

The Authority is offering the following tips to prevent freezing. Disconnect garden hoses and make sure all windows, doors and crawl spaces are closed off.

Insulate water lines with commercial insulation. Pipes that are subjected to cold should be wrapped with heat tape and cabinet doors should be left open to allow heat to reach pipes.

Those leaving their homes should keep a minimum amount of heat on in the house. If heat is turned off, all water should be drained from the pipes, toilets and the water heater.

When a water meter freezes, the bottom of the appliance can crack. Customers should check the meter periodically to see if there is any damage.

If a crack is detected, the Authority should be contacted.